

DFAS Mission

Provide responsive, professional finance and accounting services for the people who defend America

“... for the people who defend America.” The DFAS mission focuses on the customer. Everything DFAS people do contributes to providing better service, more accurate information, and higher quality products to ensure our customers receive the best value.

Our mission reaches from the everyday activity for the individual customer to the far-reaching event that supports national security. It encompasses such things as processing the semimonthly pay for soldiers, sailors, airmen and Marines and helping the military retiree on a customer service call. It extends to providing information used to give Defense Department leaders visibility over the state of their fiscal affairs. It ensures invoices are paid on time so that private sector companies continue providing support and materiel for national defense. The bottom line is that DFAS satisfies the needs of each unique customer to help fulfill that customer's mission.

Nothing matters more to our professionals than serving the men and women of America's Armed Forces. This commitment to serve energizes DFAS people toward becoming a world-class finance and accounting organization and instills personal pride in delivering the best value to our customers. DFAS people are proud to have their fingerprints on everything we deliver to our customers.

Current as of January 2003

